

Frequently Asked Questions

Course Title: FPM 234 - Applied Leadership in Projects and Programs

Course #: 6886

Duration: 2 Days

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Learn how managers in the federal environment must demonstrate creative and innovative leadership that helps to build and maintain high-performing teams to support organizational goals. Explore key leadership skills, learn to manage conflict, practice making decisions, and develop the tools to advance team members' competency. This course meets the requirements for the Federal Acquisition Certification for Program and Project Managers (FAC-P/PM) at the Mid-Level.

2. Who should attend?

This course is intended for program and project management professionals seeking their FAC-P/PM Mid-Level certification.

3. What will I learn how to do in this course?

- Build high-performing project teams
- Use influence, persuasion, and effective negotiation to build professional relationships
- Manage interpersonal conflicts, grievances, and confrontations to minimize negative personal and organizational impact
- Make well-informed and timely decisions
- Develop the talent of others to perform by providing ongoing, effective feedback
- Demonstrate and encourage creativity and innovation
- Create an on-the-job (OTJ) action plan

4. What kinds of activities are included in this course?

Thomas-Kilmann Conflict Instrument (TKI)[®] Assessment, presentation, class discussions, practical activities, and group and individual exercises

5. Are there prerequisites for this course?

Suggested:

Frequently Asked Questions

- Completion of all FAC-P/PM Entry-Level courses

6. Do I have to complete any prework for the course?

There is no prework required for this course.

7. Is this course applicable toward a professional certification?

Federal Acquisition Certification for Program and Project Managers (FAC-P/PM)

8. Does this course count for credit toward a Management Concepts Certificate Program?

No, this course is not applicable toward a Management Concepts Certificate Program. However, many Management Concepts courses do count for credit toward a Management Concepts Certificate Program. Click [here](#) to see a full list of Management Concepts Certificate Programs.

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 16

NASBA Field of Study: Management Services

NASBA Level: Intermediate

CEUs: 1.3

PDU: 14

CLPs: 16

10. What course(s) do you recommend after I complete this course?

- [FPM 231 - Applications in Project & Program Management](#)
- [FPM 232 - Applications in Contracting](#)
- [FPM 233 - Applications in Business, Cost & Financial Management](#)

11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the

Frequently Asked Questions

course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).