

Frequently Asked Questions

Course Title: FPM 134 - Fundamentals of Leading Projects and Programs

Course #: 6876

Duration: 2 Days

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Learn key leadership skills, including building relationships, solving problems, and managing conflict. You will apply the concepts and skills gained throughout the course to exercises based on real-world scenarios. This course meets the requirements for the Federal Acquisition Certification for Program and Project Managers (FAC-P/PM) at the Entry Level.

2. Who should attend?

This course is intended for new program and project management professionals seeking their FAC-P/PM Entry-Level certification.

3. What will I learn how to do in this course?

- Explain the role of leadership in project management
- Hold team members accountable for results
- Recognize when different conflict management approaches are most effective
- Use effective oral and written communication skills with stakeholders
- Discuss leadership techniques to maximize customer satisfaction

4. What kinds of activities are included in this course?

Thomas-Kilmann Conflict Instrument (TKI)® Assessment, presentation, class discussions, practical activities, and group and individual exercises

5. Are there prerequisites for this course?

There are no prerequisites for this course.

6. Do I have to complete any prework for the course?

There is no prework required for this course.

Frequently Asked Questions

7. Is this course applicable toward a professional certification?

Federal Acquisition Certification for Program and Project Managers (FAC-P/PM)

8. Does this course count for credit toward a Management Concepts Certificate Program?

No, this course is not applicable toward a Management Concepts Certificate Program. However, many Management Concepts courses do count for credit toward a Management Concepts Certificate Program. Click [here](#) to see a full list of Management Concepts Certificate Programs.

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 16

NASBA Field of Study: Management Services

NASBA Level: Intermediate

CEUs: 1.3

PDU: 14

CLPs: 16

10. What course(s) do you recommend after I complete this course?

- [FPM 131 - Fundamentals of Project and Program Management](#)
- [FPM 133 - Fundamentals of Business, Cost, & Financial Management](#)
- [FPM 132 - Fundamentals of Contracting](#)

11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).