Frequently Asked Questions

Course Title: Facilitating Value on Projects

Course #: 6304

Duration: 2 Days

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Develop skills to build project teams, manage common dysfunctional and disruptive behaviors, reach consensus, and lead productive facilitated events through a five-step facilitation process. You will practice the facilitation process through discussions and exercises with scenarios that represent the types of events you lead in the project environment. Additionally, you will practice solving the unique challenges you face in planning for a broad audience, achieving participant engagement levels and collaboration, and obtaining stakeholder consensus for your project events.

2. Who should attend?

This course is intended for intermediate level program and project managers, product managers/owners, and business analysts.

3. What will I learn how to do in this course?

- Recognize the value and benefits of effective facilitation
- Use a five-step facilitation process
- Use tools and techniques to engage participants
- Use techniques for managing group decisions
- Identify various behaviors and use techniques to manage them

4. What kinds of activities are included in this course?

Presentation, class discussions, practical activities, and group and individual exercises

5. Are there prerequisites for this course?

Suggested:

- Project Management Principles
- Principles of Business Analysis

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6. Do I have to complete any prework for the course?

There is no prework required for this course.

7. Is this course applicable toward a professional certification?

This course applies toward the DoD FM Certification Program.

8. Does this course count for credit toward a Management Concepts Certificate Program?

This is a core course in the following program(s):

- Project Management Associate Track
- Business Analysis and Requirements Management Master Track

This is an elective course in the following program(s):

- Agile in Government Master Track
- Project Management Master Track
- Program Management Certificate Program

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 16

NASBA Field of Study: Management Services

NASBA Level: Intermediate

CEUs: 1.3

PDUs: 14

CLPs: 16

10. What course(s) do you recommend after I complete this course?

- Government Product Owner
- Applying Agile Scrum Master Practices in the Federal Environment
- Value-Driven Project Management
- Tailoring Development Approaches for Project Success

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11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit this web page.