

# Frequently Asked Questions

**Course Title:** Managing Project Quality

**Course #:** 6105

**Duration:** 3 Days

**Delivery Method:** Instructor-led live classroom

**Alternative Delivery Methods:** Instructor-led online (synchronous)

## 1. What business or organizational need does this course address?

Learn to improve your project or program processes to achieve higher quality products, services, and results. You will examine how leading thinkers approach quality and performance with a focus on fundamental quality management tenets.

## 2. Who should attend?

This course is intended for intermediate level program and project managers.

## 3. What will I learn how to do in this course?

- Apply the quality philosophies of several of today's leading quality experts
- Determine the quality model that is most appropriate for your organization
- Prepare a quality program
- Calculate the cost of quality
- Use statistical process control tools and techniques
- Identify and use quality metrics

## 4. What kinds of activities are included in this course?

Presentation, class discussions, practical activities, and group and individual exercises

## 5. Are there prerequisites for this course?

Suggested:

- [Project Management Principles](#)

## 6. Do I have to complete any prework for the course?

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There is no prework required for this course.

## 7. Is this course applicable toward a professional certification?

This course applies toward the DoD FM Certification Program.

This course provides a basis for those participants seeking the Project Management Institute (PMI)® Project Management Professional (PMP)® credentials.

## 8. Does this course count for credit toward a Management Concepts Certificate Program?

This is a core course in the following program(s):

- [Project Management Associate Track](#)

This is an elective course in the following program(s):

- [Business Analysis and Requirements Management Master Track](#)
- [Project Management Master Track](#)

## 9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 24

NASBA Field of Study: Management Services

NASBA Level: Intermediate

CEUs: 1.9

PDU: 21

CLPs: 24

## 10. What course(s) do you recommend after I complete this course?

- [Managing Scope, Schedule, and Cost](#)
- [Leading and Managing High-Performing Project Teams](#)
- [Making Decisions Using Earned Value](#)
- [Managing Stakeholder Expectations](#)
- [Managing Multiple Projects](#)

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## 11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).