

# Frequently Asked Questions

**Course Title:** Leadership and Communication Skills for Project Leaders

**Course #:** 6101

**Duration:** 3 Days

**Delivery Method:** Instructor-led live classroom

**Alternative Delivery Methods:** Instructor-led online (synchronous)

## 1. What business or organizational need does this course address?

Discover how successful project leaders proactively manage stakeholder relationships and apply leadership and communication skills that propel a project forward with confidence. You will learn to develop skills to optimize your team's effectiveness by assessing and tailoring your personal leadership style. Examine how to develop a high-performing team and discuss what motivates team members. Learn to identify and remove barriers to team performance, including conflict management, and explore factors and techniques for making timely and appropriate decisions. You will gain hands-on experience applying the proven methods of leadership and communication that work best for your environment and project team.

## 2. Who should attend?

This course is intended for entry- and intermediate-level project and program managers, project leads, business analysts, and team members who intend to pursue project and product management career paths.

## 3. What will I learn how to do in this course?

- Explain the roles and responsibilities of leaders in projects
- Create and implement a stakeholder analysis to determine each stakeholder's level of engagement
- Create and implement a communications management plan tailored to the needs of project stakeholders
- Use the MBTI to more effectively lead project teams
- Use team development techniques to form and lead a high-performing project team
- Choose motivational techniques tailored to the needs of the team
- Choose appropriate conflict resolution approaches

## 4. What kinds of activities are included in this course?

Individual, small-group, and large-group exercises; lecture, discussion, case study, action planning

## 5. Are there prerequisites for this course?

There are no prerequisites for this course.

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## 6. Do I have to complete any prework for the course?

If this class is being taken virtually, the MBTI self-assessment instrument and the Thomas-Kilmann Conflict Mode instrument.

## 7. Is this course applicable toward a professional certification?

No, this course is not applicable toward a professional certification. However, many Management Concepts courses do prepare you for professional certification programs. Click [here](#) to see a full list of professional certification programs that are supported by Management Concepts training courses.

## 8. Does this course count for credit toward a Management Concepts Certificate Program?

This is a core course in the following program(s):

- [Business Analysis and Requirements Management Master Track](#)
- [Project Management Master Track](#)
- [Project Management Associate Track](#)

This is an elective course in the following program(s):

- [Agile in Government Master Track](#)
- [Program Management Certificate Program](#)

## 9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 24

NASBA Field of Study: Management Services

NASBA Level: Intermediate

CEUs: 1.9

PDUs: 21

CLPs: 24

## 10. What course(s) do you recommend after I complete this course?

- [Managing Scope, Schedule, and Cost](#)
- [Managing Stakeholder Expectations and Relationships](#)

# Frequently Asked Questions

- [Project Risk Management](#)
- [High Value Requirements Management](#)
- [The Integrated Project Team \(IPT\)](#)

## 11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).