

Frequently Asked Questions

Course Title: Federal HR Business Partner Essentials

Course #: 4938

Duration: 1 Day

Delivery Method: Instructor-led online (synchronous)

Alternative Delivery Methods: Instructor-led live classroom

1. What business or organizational need does this course address?

Build upon your federal HR customer service skills by learning how to strategically partner with your customers in your role as an HR business partner (HRBP). This course provides essential building blocks for understanding HR challenges from your customers' perspectives. Practice using analytical approaches to make data driven decisions. The learning experience includes hands-on, multimedia scenarios, exercises, and learning activities designed to help you actively explore the broader impact of your decisions across organizational levels and identify solutions that align with both the short- and long-term goals of an HRBP.

2. Who should attend?

This course is for federal HR professionals and analysts who want to strengthen their strategic thinking and decision-making skills.

3. What will I learn how to do in this course?

- Identify strategic HR roles and tools to support informed decision-making aligned with organizational goals
- Apply customer service and consulting expertise using the HRBP mindset model to deliver impactful HR services that meet client needs

4. What kinds of activities are included in this course?

Individual and small-group exercises; lecture, discussion, case study, interactive multimedia, action planning

5. Are there prerequisites for this course?

There are no prerequisites for this course.

Suggested:

- [4927 Succession Planning in Federal Government](#)

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- [4918 Supporting Professional Growth in Organizations](#)
- [4919 Getting Efficient: Optimizing HR Operations](#)

6. Do I have to complete any prework for the course?

There is no prework required for this course.

7. Is this course applicable toward a professional certification?

No, this course is not applicable toward a professional certification. However, many Management Concepts courses do prepare you for professional certification programs. Click [here](#) to see a full list of professional certification programs that are supported by Management Concepts training courses.

8. Does this course count for credit toward a Management Concepts Certificate Program?

This is a core course in the following program(s):

- [Human Capital Certificate Program](#)

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 8

NASBA Field of Study: Personnel/Human Resources

NASBA Level: Intermediate

CEUs: 0.6

PDU: 7

CLPs: 8

10. What course(s) do you recommend after I complete this course?

- [Federal Workforce Planning](#)
- [Workforce Reshaping for Federal HR](#)

11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the

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course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).