

Frequently Asked Questions

Course Title: Maximizing Team Collaboration and Results

Course #: 4719

Duration: 1 Half Day

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Transform teamwork into impact. This interactive learning experience helps government professionals strengthen collaboration, improve coordination, and enable results across teams and departments. Using a threaded scenario that places participants in a high-stakes but unfamiliar setting, the session challenges them to navigate complexity as a team. Guided facilitation then connects participants' choices to practical strategies they can use to boost team dynamics and align efforts in their own fast-paced, high-impact environments.

2. Who should attend?

Government professionals on established teams or teams that want to delve into more advanced collaboration topics. This experience is designed for employees who participate in, manage, or lead cross-functional teams.

3. What will I learn how to do in this course?

- Enhance team performance by leveraging informal roles and engaging stakeholders for strategic alignment

4. What kinds of activities are included in this course?

Small-group and large-group exercises; discussion; threaded scenario

5. Are there prerequisites for this course?

There are no prerequisites for this course.

6. Do I have to complete any prework for the course?

There is no prework required for this course.

7. Is this course applicable toward a professional certification?

Frequently Asked Questions

No, this course is not applicable toward a professional certification. However, many Management Concepts courses do prepare you for professional certification programs. Click [here](#) to see a full list of professional certification programs that are supported by Management Concepts training courses.

8. Does this course count for credit toward a Management Concepts Certificate Program?

No, this course is not applicable toward a Management Concepts Certificate Program. However, many Management Concepts courses do count for credit toward a Management Concepts Certificate Program. Click [here](#) to see a full list of Management Concepts Certificate Programs.

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 4

NASBA Field of Study: Personal Development

NASBA Level: Entry

CEUs: 0.3

PDUs: 3

CLPs: 4

10. What course(s) do you recommend after I complete this course?

- [Accelerating Team Collaboration](#)
- [Leadership and Management Skills for Non-Managers](#)
- [Leadership Skills and Techniques](#)
- [Interpersonal Skills: Developing Effective Relationships](#)

11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).