

Frequently Asked Questions

Course Title: The Professional Government Supervisor Program

Course #: 4710

Duration: .5 Days Per Module

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Gain the skills and foundational concepts to be successful and fully enable those you manage to perform to their highest potential through experiential exercises and discussing real-world examples. With a library of 34 half-day, facilitator-led modules, you can choose the topics that address your organization's needs.

For more information, visit the official the Professional Government Supervisor Program website at <https://www.managementconcepts.com/pgsp>

2. Who should attend?

This program is designed for new and aspiring leaders in the federal government. It meets OPM mandates for new and refresher supervisor training.

3. What will I learn how to do in this course?

- Objectives are aligned with OPM competencies, and vary according to the customized selection of modules

4. What kinds of activities are included in this course?

Individual, small-group, and large-group exercises; presentation, discussion, and case study

5. Are there prerequisites for this course?

There are no prerequisites for this course.

6. Do I have to complete any prework for the course?

There is no prework required for this course.

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7. Is this course applicable toward a professional certification?

This course applies toward the DoD FM Certification Program.

8. Does this course count for credit toward a Management Concepts Certificate Program?

This is an elective course in the following program(s):

- [Business Analysis and Requirements Management Master Track](#)
- [Project Management Master Track](#)
- [Agile in Government Master Track](#)
- [Program Management Certificate Program](#)

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 4

NASBA Field of Study: Personal Development

NASBA Level: Basic

GAGAS CPEs: 4

CEUs: 0.3

PDU: 3.5

CLPs: 4

10. What course(s) do you recommend after I complete this course?

- [Briefing and Presentation Skills](#)
- [Business Writing](#)
- [Building and Sustaining Teams](#)
- [Critical Thinking for Problem Solving](#)
- [From Tactical to Strategic Thinking](#)

11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).

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12. What's in it for me?

Our innovative program maps to the OPM Supervisory Training Framework and enables you to select from 34 training modules to curate a customized learning experience. You will develop your staff in the areas you choose and keep your training program focused on your agency's mission.