

Frequently Asked Questions

Course Title: Building and Sustaining Teams

Course #: 4704

Duration: 3 Days

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Discover techniques aimed at enhancing communication and streamlining processes to boost team performance. This course emphasizes effective intention-setting, strategic planning, and seamless collaboration. Through interactive discussions, self-reflection, and evaluation of current methods, you will learn to construct and maintain high-performing teams. Acquire the skills to think critically, problem-solve efficiently, and drive innovation while focusing on achieving team objectives.

2. Who should attend?

This course is designed for supervisors who want to think, problem-solve, innovate, and find support to help their organizations build high-performing teams.

3. What will I learn how to do in this course?

- Analyze leadership influence in cultivating high-performing teams
- Use best practices for team alignment to maximize employee engagement
- Apply effective communication strategies to ensure team success
- Analyze how leaders can use norms to maximize team effectiveness
- Analyze leadership strategies for promoting productive team dynamics
- Create a comprehensive plan for supporting team success

4. What kinds of activities are included in this course?

Keirsey Temperament Sorter (KTS)® Assessment; individual, small-group, and large-group practical exercises; self-assessments; discussions; self-reflection; and application-planning

5. Are there prerequisites for this course?

Suggested:

- [Leadership and Management Skills for Non-Managers](#)

Frequently Asked Questions

6. Do I have to complete any prework for the course?

There is no prework required for this course.

7. Is this course applicable toward a professional certification?

This course applies toward the DoD FM Certification Program.

8. Does this course count for credit toward a Management Concepts Certificate Program?

This is a core course in the following program(s):

- [Contracting Team Lead](#)
- [Supervision Certificate Program](#)

This is an elective course in the following program(s):

- [Business Analysis and Requirements Management Master Track](#)
- [Project Management Master Track](#)
- [FFMCP Financial Management Master Track](#)
- [Human Capital Certificate Program](#)
- [Agile in Government Master Track](#)
- [FFMCP Accounting Master Track](#)
- [FFMCP Auditing Master Track](#)
- [FFMCP Budgeting Master Track](#)
- [Program Management Certificate Program](#)

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 24

NASBA Field of Study: Communications and Marketing

NASBA Level: Intermediate

CEUs: 1.9

PDUs: 21

CLPs: 24

Frequently Asked Questions

10. What course(s) do you recommend after I complete this course?

- [Anytime Coaching](#)
- [Leadership Skills and Techniques](#)
- [Interpersonal Skills: Developing Effective Relationships](#)

11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).