

Frequently Asked Questions

Course Title: Team Effectiveness

Course #: 4408

Duration: 0.5 Days

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

CCL's Team Effectiveness Framework focuses on 4 components that are essential to high-performing teams: Core, Collective Mindset, Cohesive Relationships, and Connection.

In this team leadership workshop, participants work together in groups to learn key concepts and apply best practices with their own teams. Whether delivered to an intact team or participants from different teams, this workshop helps participants assess and strengthen their teams' effectiveness.

This workshop is delivered in partnership with the Center for Creative Leadership (CCL®) and facilitated by a Management Concepts instructor who brings a federal context to the content.

2. Who should attend?

Team Effectiveness is designed for team leads, supervisors, managers, and senior leaders who lead teams or have responsibility for strengthening team effectiveness and performance.

3. What will I learn how to do in this course?

- Apply a team effectiveness framework to enhance overall effectiveness and performance
- Identify research-based best practices that contribute to an effective team environment
- Assess how well your team is doing by using the Team Effectiveness Pulse Check
- Foster a climate where connection, trust, and open dialogue are shared among the team and collective organizational results are achieved

4. What kinds of activities are included in this course?

Individual, small-group, and large-group exercises; team assessment, lecture, discussion, and action planning

5. Are there prerequisites for this course?

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There are no prerequisites for this course.

6. Do I have to complete any prework for the course?

There is no prework required for this course.

7. Is this course applicable toward a professional certification?

No, this course is not applicable toward a professional certification. However, many Management Concepts courses do prepare you for professional certification programs. Click [here](#) to see a full list of professional certification programs that are supported by Management Concepts training courses.

8. Does this course count for credit toward a Management Concepts Certificate Program?

No, this course is not applicable toward a Management Concepts Certificate Program. However, many Management Concepts courses do count for credit toward a Management Concepts Certificate Program. Click [here](#) to see a full list of Management Concepts Certificate Programs.

9. What credits do I earn by completing this course?

The following credits are available for this course:

CEUs: 0.3

PDUs: 4

CLPs: 4

10. What course(s) do you recommend after I complete this course?

- [Accelerating Team Collaboration](#)
- [Maximizing Team Collaboration](#)

11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).

12. What's in it for me?

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Strengthen your team's effectiveness using a research-based framework. Assess how your team is performing and identify ways to improve purpose, shared ways of working, relationships, connections, and collective performance.