

Frequently Asked Questions

Course Title: Fostering a Public Service Mindset

Course #: 4380

Duration: 1 Day

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Learn how to cultivate a public service mindset in ways that will improve job satisfaction, foster shared commitment, and contribute to the public good. This course will help you align personal motivators and values to the broader agency mission.

2. Who should attend?

This course is designed for new government employees, emerging leaders, and mid-career public servants in need of an introduction or recommitment to a mindset of public service.

3. What will I learn how to do in this course?

- Analyze the importance of cultivating a public service mindset
- Apply strategies for maximizing the impact of your public service mindset

4. What kinds of activities are included in this course?

Lecture, discussion, and individual and group exercises

5. Are there prerequisites for this course?

There are no prerequisites for this course.

6. Do I have to complete any prework for the course?

There is no prework required for this course.

7. Is this course applicable toward a professional certification?

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No, this course is not applicable toward a professional certification. However, many Management Concepts courses do prepare you for professional certification programs. Click [here](#) to see a full list of professional certification programs that are supported by Management Concepts training courses.

8. Does this course count for credit toward a Management Concepts Certificate Program?

This is an elective course in the following program(s):

- [Professional Skills Certificate Program](#)
- [Business Analysis and Requirements Management Master Track](#)
- [Project Management Master Track](#)
- [Agile in Government Master Track](#)
- [Program Management Certificate Program](#)

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 8

NASBA Field of Study: Personal Development

NASBA Level: Basic

CEUs: 0.6

PDUs: 7

CLPs: 8

10. What course(s) do you recommend after I complete this course?

- [Leadership Skills and Techniques](#)
- [Critical Thinking for Problem Solving](#)
- [Interpersonal Skills: Developing Effective Relationships](#)

11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).

12. What's in it for me?

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This course offers an opportunity to reconnect with the motivation and mindset that lead people to join the public sector. The result is an empowering experience that allows participants to bring their personal and professional values into alignment, and re-engages federal employees with their work each day.