

Frequently Asked Questions

Course Title: Group Facilitation

Course #: 4319

Duration: 3 Days

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Learn to transform facilitation challenges into opportunities by strengthening your facilitation skills. In this course, you will practice weaving key facilitator competencies into a flexible facilitation approach. You will develop strategies to facilitate challenging scenarios through planning, feedback, discussion, and practical application. This course will equip you with the skills, tools, and techniques to make a group's work more effective in a variety of environments.

2. Who should attend?

This course is designed for participants who are new to group facilitation and those who regularly facilitate meetings, working sessions, and other group activities who are seeking to polish their facilitation skills.

3. What will I learn how to do in this course?

- Determine when group facilitation is appropriate
- Develop key skills for executing group facilitation
- Plan for a facilitation session using appropriate strategies
- Adapt facilitation techniques based on group signals
- Assess strategies to adjust your facilitation approach for different audiences
- Design and critique a custom group facilitation plan

4. What kinds of activities are included in this course?

Individual, small-group, and large-group exercises; lecture, brainstorm, discussion, peer review, role playing, case study, and action planning

5. Are there prerequisites for this course?

Suggested:

- [Running Effective Meetings](#)

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- [Briefing and Presentation Skills](#)
- [Managing Virtual Teams](#)

6. Do I have to complete any prework for the course?

There is no prework required for this course.

7. Is this course applicable toward a professional certification?

No, this course is not applicable toward a professional certification. However, many Management Concepts courses do prepare you for professional certification programs. Click [here](#) to see a full list of professional certification programs that are supported by Management Concepts training courses.

8. Does this course count for credit toward a Management Concepts Certificate Program?

This is an elective course in the following program(s):

- [Business Analysis and Requirements Management Master Track](#)
- [Professional Skills Certificate Program](#)
- [Project Management Master Track](#)
- [Agile in Government Master Track](#)
- [Program Management Certificate Program](#)

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 24

NASBA Field of Study: Communications and Marketing

NASBA Level: Intermediate

CEUs: 1.9

PDU: 21

CLPs: 24

10. What course(s) do you recommend after I complete this course?

- [Emotionally Intelligent Leadership](#)
- [Resolving Conflict](#)
- [Interpersonal Skills: Developing Effective Relationships](#)

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11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).

12. What's in it for me?

This course arms facilitators with the tools and techniques necessary to solve problems and provide real value to the organization. Through engaging practice opportunities in a supportive environment, participants will get customized feedback on how to facilitate more effectively when returning to the job.