

Frequently Asked Questions

Course Title: Breakthrough Problem Solving

Course #: 4063

Duration: 3 Days

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Challenge yourself to overcome common barriers and transform your thinking by engaging in problem solving designed to explore alternative perspectives and novel solutions. The concepts presented in *Breakthrough Problem Solving* are a logical follow-on to the skills learned in *Critical Thinking for Problem Solving*. *Breakthrough Problem Solving* provides an opportunity to harness those skills and put them into practice to reframe and overcome organizational issues.

2. Who should attend?

This course is designed for leaders and managers who want to think in new ways about problems, issues, or challenges in order to break through common perceived barriers.

3. What will I learn how to do in this course?

- Analyze the problem-solving process
- Assess the current state and explore possible alternatives for accomplishing a shared vision
- Analyze organizational problems by considering stakeholder viewpoints
- Overcome barriers that impede progress or promote embedded thinking within an organization
- Demonstrate strategies used to create and sustain an adaptable organizational culture
- Prepare a strategic plan to overcome the current state

4. What kinds of activities are included in this course?

Individual, small-group, and large-group exercises; lecture, discussion, action planning

5. Are there prerequisites for this course?

Mandatory:

- [Critical Thinking for Problem Solving](#)

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6. Do I have to complete any prework for the course?

There is no prework required for this course.

7. Is this course applicable toward a professional certification?

No, this course is not applicable toward a professional certification. However, many Management Concepts courses do prepare you for professional certification programs. Click [here](#) to see a full list of professional certification programs that are supported by Management Concepts training courses.

8. Does this course count for credit toward a Management Concepts Certificate Program?

This is a core course in the following program(s):

- [Leadership for Contracting Professionals](#)
- [Leadership Certificate Program](#)

This is an elective course in the following program(s):

- [Business Analysis and Requirements Management Master Track](#)
- [Project Management Master Track](#)
- [Agile in Government Master Track](#)
- [Human Resources Certificate Program](#)
- [Program Management Certificate Program](#)

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 24

NASBA Field of Study: Personal Development

NASBA Level: Intermediate

CEUs: 1.9

PDU: 21

CLPs: 24

10. What course(s) do you recommend after I complete this course?

- [Leading Organizational Change](#)

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- [DiSC® Workshop](#)
- [MBTI® Workshop](#)

11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).

12. What's in it for me?

This course provides leaders and managers with opportunities to discuss organizational obstacles to enacting meaningful change. It is meant to be an empowering classroom experience, equipping leaders with the necessary soft skills to manage the human elements of change as well as working through potential roadblocks.