

Frequently Asked Questions

Course Title: Critical Thinking for Problem Solving

Course #: 4060

Duration: 3 Days

Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

1. What business or organizational need does this course address?

Learn how to employ critical thinking to solve problems, identify opportunities, and effectively manage change. Explore characteristics of critical thinkers and identify strategies for overcoming common thinking patterns. Use tools and strategies to apply to your current workplace situations.

2. Who should attend?

This course is intended for professionals who want to change thinking patterns to solve workplace problems.

3. What will I learn how to do in this course?

- Analyze qualities and habits of effective critical thinkers
- Evaluate strategies for overcoming common barriers to critical thinking
- Incorporate a formal model into workplace problem-solving efforts
- Use various tools and strategies to generate ideas for workplace problems
- Demonstrate leadership techniques to support problem-solving efforts
- Use collaboration to effectively solve workplace problems

4. What kinds of activities are included in this course?

Individual, small-group, and large-group exercises; lecture, discussion, case study, action planning

5. Are there prerequisites for this course?

There are no prerequisites for this course.

6. Do I have to complete any prework for the course?

There is no prework required for this course.

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7. Is this course applicable toward a professional certification?

This course applies toward the Department of Defense (DoD) Financial Management (FM) Certification Program.

8. Does this course count for credit toward a Management Concepts Certificate Program?

This is a core course in the following program(s):

- [Professional Skills Certificate Program](#)

This is an elective course in the following program(s):

- [Business Analysis and Requirements Management Master Track](#)
- [Leadership Certificate Program](#)
- [Project Management Master Track](#)
- [FFMCP Financial Management Master Track](#)
- [Agile in Government Master Track](#)
- [FFMCP Auditing Master Track](#)
- [FFMCP Accounting Master Track](#)
- [FFMCP Budgeting Master Track](#)
- [Program Management Certificate Program](#)

9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 24

NASBA Field of Study: Personal Development

NASBA Level: Intermediate

CEUs: 1.9

PDU: 21

CLPs: 24

10. What course(s) do you recommend after I complete this course?

- [Breakthrough Problem Solving](#)
- [From Tactical to Strategic Thinking](#)
- [Negotiation Skills](#)
- [Resolving Conflict](#)

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11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).

12. What's in it for me?

This course provides individuals at all levels with the skills necessary to incorporate critical thinking into their personal and professional lives. In addition to improving day-to-day work, the strategies discussed in this course help individuals develop lasting relationships, solve difficult problems, and maximize feelings of self-efficacy.