

# Frequently Asked Questions

**Course Title:** Emotionally Intelligent Leadership

**Course #:** 4004

**Duration:** 2 Days

**Delivery Method:** Instructor-led live classroom

**Alternative Delivery Methods:** Instructor-led online (synchronous)

## 1. What business or organizational need does this course address?

Discover the core skills of emotional intelligence to succeed in today's challenging business environment. You will also learn how to assess and grow your own emotional intelligence and get hands-on practice applying these skills to a wide range of leadership challenges.

## 2. Who should attend?

Leaders who would like to develop their emotional intelligence or those who aspire to leadership roles.

## 3. What will I learn how to do in this course?

- Assess the importance of emotional intelligence in the workplace
- Apply core techniques of emotional intelligence to improve personal and relational competencies
- Demonstrate emotionally intelligent leadership techniques for responding effectively to leadership challenges
- Use the techniques of emotionally intelligent leadership to develop an appropriate response to a real-world leadership challenge

## 4. What kinds of activities are included in this course?

Individual, small-group, and large-group exercises; lecture, discussion, action planning

## 5. Are there prerequisites for this course?

Suggested:

- [Leadership Skills and Techniques](#)

## 6. Do I have to complete any prework for the course?

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There is no prework required for this course.

## 7. Is this course applicable toward a professional certification?

No, this course is not applicable toward a professional certification. However, many Management Concepts courses do prepare you for professional certification programs. Click [here](#) to see a full list of professional certification programs that are supported by Management Concepts training courses.

## 8. Does this course count for credit toward a Management Concepts Certificate Program?

This is an elective course in the following program(s):

- [Business Analysis and Requirements Management Master Track](#)
- [Project Management Master Track](#)
- [Agile in Government Master Track](#)
- [Program Management Certificate Program](#)

## 9. What credits do I earn by completing this course?

The following credits are available for this course:

NASBA CPEs: 16

NASBA Field of Study: Personal Development

NASBA Level: Intermediate

CEUs: 1.3

PDU: 14

CLPs: 16

## 10. What course(s) do you recommend after I complete this course?

- [Leading Organizational Change](#)
- [Building and Sustaining Teams](#)

## 11. What are Additional Features?

Most courses and training solutions have **Additional Features** designed to help every learner master and retain the concepts explored in the course. You can see which Additional Features are added to this course on the course page under the **Learning Objectives & Additional Features** tab – and for a more detailed exploration of our Additional Features, you can visit [this web page](#).