

Facilitating Value on Projects

Course Number: 6304

Length: 2 Days

Primary Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

Course Description

Develop skills to build project teams, manage common dysfunctional and disruptive behaviors, reach consensus, and lead productive facilitated events through a five-step facilitation process. You will practice the facilitation process through discussions and exercises with scenarios that represent the types of events you lead in the project environment. Additionally, you will practice solving the unique challenges you face in planning for a broad audience, achieving participant engagement levels and collaboration, and obtaining stakeholder consensus for your project events.

Intended Audience

This course is intended for intermediate level program and project managers, product managers/owners, and business analysts.

Course Learning Objectives

- Recognize the value and benefits of effective facilitation
- Use a five-step facilitation process
- Use tools and techniques to engage participants
- Use techniques for managing group decisions
- Identify various behaviors and use techniques to manage them

Course Additional Features

- Producer Support
- Technical Support Team
- Dedicated In-House Accessibility/Section 508 Compliance
- Student Resource Guides

All details about the Additional Features are available on this page. [Click here to Explore](#)

Course Schedule

DAY ONE	
MORNING	Introduction
	Lesson 1: Facilitation Concepts

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	Lesson 2: The Facilitation Process
LUNCH	
AFTERNOON	Lesson 3: Creating Participation

DAY TWO	
MORNING	Lesson 4: Managing Decisions
LUNCH	
AFTERNOON	Lesson 5: Managing Behaviors
	Lesson 6: Developing an Action Plan
	Exam

Learning Methods

Presentation, class discussions, practical activities, and group and individual exercises

Credits

National Association of State Boards of Accountancy (NASBA)

- Field of Study: Management Services
- Level: Intermediate
- CPEs: 16

Professional Development Units (PDUs)

- Credits: 14

Continuous Learning Points (CLPs)

- Credits: 16

Third-Party Certification Relationship

This course applies toward the DoD FM Certification Program.

Facilitating Value on Projects

Management Concepts Certificate Program Relationship

This is a core course in the following program(s):

- [Project Management Associate Track](#)
- [Business Analysis and Requirements Management Master Track](#)

This is an elective course in the following program(s):

- [Agile in Government Master Track](#)
- [Project Management Master Track](#)
- [Program Management Certificate Program](#)

Prerequisites

Suggested

- [Project Management Principles](#)
- [Principles of Business Analysis](#)

Pework

There is no prework required for this course.

Requirements for Successful Completion

Full (100%) attendance is expected and required. Successful completion of the course depends on full class attendance and active participation in individual and group exercises.

The final exam must be completed with a grade of 70% or higher.

Follow-On Resources

- [Government Product Owner](#)
- [Applying Agile Scrum Master Practices in the Federal Environment](#)
- [Value-Driven Project Management](#)
- [Tailoring Development Approaches for Project Success](#)

Facilitating Value on Projects

Ready to Enroll?



See the most recent course information and scheduled classes at this link:
<https://www.managementconcepts.com/course/id/6304>



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