

Managing Project Quality

Course Number: 6105

Length: 3 Days

Primary Delivery Method: Instructor-led live classroom

Alternative Delivery Methods: Instructor-led online (synchronous)

Course Description

Learn to improve your project or program processes to achieve higher quality products, services, and results. You will examine how leading thinkers approach quality and performance with a focus on fundamental quality management tenets.

Intended Audience

This course is intended for intermediate level program and project managers.

Course Learning Objectives

- Apply the quality philosophies of several of today's leading quality experts
- Determine the quality model that is most appropriate for your organization
- Prepare a quality program
- Calculate the cost of quality
- Use statistical process control tools and techniques
- Identify and use quality metrics

Course Additional Features

- Producer Support
- Technical Support Team
- Dedicated In-House Accessibility/Section 508 Compliance
- Student Resource Guides

All details about the Additional Features are available on this page. [Click here to Explore](#)

Course Schedule

| DAY ONE | |
|-----------|--------------------------------|
| MORNING | Lesson 1: Key Concepts |
| LUNCH | |
| AFTERNOON | Lesson 2: Quality Philosophies |

Managing Project Quality

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| | Lesson 3: Project Quality Management |
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DAY TWO

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| MORNING | Lesson 4: Cost of Quality |
| | Lesson 5: Customer Focus |
| LUNCH | |
| AFTERNOON | Lesson 6: Requirements Management |
| | Lesson 7: Statistical Process Control Tools |

DAY THREE

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|-----------|---|
| MORNING | Lesson 8: Six Sigma |
| LUNCH | |
| AFTERNOON | Lesson 9: Auditing and Evaluation |
| | Lesson 10: Quality Program Implementation |
| | Course Exam |

Learning Methods

Presentation, class discussions, practical activities, and group and individual exercises

Credits

National Association of State Boards of Accountancy (NASBA)

- Field of Study: Management Services
- Level: Intermediate
- CPEs: 24

Professional Development Units (PDUs)

Managing Project Quality

- Credits: 21

Continuous Learning Points (CLPs)

- Credits: 24

American Council on Education™ (ACE) Recommendation

This credential has been successfully evaluated by the American Council on Education for college credit. It is recommended for a total of 2 college credits. For more information about ACE Learning Evaluations, visit www.acenet.edu.

Third-Party Certification Relationship

This course applies toward the DoD FM Certification Program.

This course provides a basis for those participants seeking the Project Management Institute (PMI)® Project Management Professional (PMP)® credentials.

Management Concepts Certificate Program Relationship

This is a core course in the following program(s):

- [Project Management Associate Track](#)

This is an elective course in the following program(s):

- [Business Analysis and Requirements Management Master Track](#)
- [Project Management Master Track](#)

Prerequisites

Suggested

- [Project Management Principles](#)

Pework

There is no pework required for this course.

Requirements for Successful Completion

Full (100%) attendance is expected and required. Successful completion of the course depends on full class attendance and active participation in individual and group exercises.

The final exam must be completed with a grade of 70% or higher.

Managing Project Quality

Follow-On Resources

- [Managing Scope, Schedule, and Cost](#)
- [Leading and Managing High-Performing Project Teams](#)
- [Making Decisions Using Earned Value](#)
- [Managing Stakeholder Expectations](#)
- [Managing Multiple Projects](#)

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Ready to Enroll?



See the most recent course information and scheduled classes at this link:
<https://www.managementconcepts.com/course/id/6105>



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