

# Understanding Federal Labor Relations

Course Number: 4981

Length: 1 Day

Primary Delivery Method: Instructor-led online (synchronous)

Alternative Delivery Methods: Instructor-led live classroom

## Course Description

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Build a foundational understanding of the key concepts that shape labor and management relations in the federal workplace. In this informative and practical course, you will explore the evolution of labor relations, the role of unions, and the dynamics between employees and management. Through guided discussion and real-world examples, you will gain insight into collective bargaining processes, including how memoranda of understanding (MOUs) are developed and negotiated. You'll also learn how to recognize and navigate unfair labor practices, grievances, and the alternative dispute resolution (ADR) and appeals systems that support fair outcomes.

## Intended Audience

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This course is designed for all federal human resources professionals who are seeking to refresh their current skills and learn new skills in labor and management relations.

## Client-Provided Facility Requirements

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- 1 computer per student with Internet and Microsoft Office 2010
- Internet required for instructor computer

## Course Learning Objectives

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- Explore how labor-management principles, laws, and acts have affected labor relations throughout history
- Analyze the foundations of negotiation and how negotiation relates to the collective bargaining process
- Examine types of disputes and delve into the alternative dispute resolution and appeals processes

## Course Additional Features

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- Producer Support
- Technical Support Team
- Dedicated In-House Accessibility/Section 508 Compliance
- Student Resource Guides

All details about the Additional Features are available on this page. [Click here to Explore](#)

## Course Schedule

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DAY ONE

# Understanding Federal Labor Relations

MORNING	Module 1: Labor-Management Relations
	Module 2: Collective Bargaining and Negotiations
LUNCH	
AFTERNOON	Module 2: Collective Bargaining and Negotiations, continued
	Module 3: Grievances, Alternative Dispute Resolution, and Appeals

## Credits

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### National Association of State Boards of Accountancy (NASBA)

- Field of Study: Personnel/Human Resources
- Level: Basic
- CPEs: 8

### Professional Development Units (PDUs)

- Credits: 7

### Continuous Learning Points (CLPs)

- Credits: 8

## Management Concepts Certificate Program Relationship

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This is an elective course in the following program(s):

- [Human Resources Certificate Program](#)

## Prerequisites

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### Suggested

- [Introduction to Federal Human Resources \(HR\)](#)
- [Federal Human Resources \(HR\) Functions](#)

## Pework

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There is no prework required for this course.

# Understanding Federal Labor Relations

## Requirements for Successful Completion

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Full (100%) attendance is expected and required. Successful completion of the course depends on full class attendance and active participation in individual and group exercises.

## Follow-On Resources

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- [Getting Efficient: Optimizing HR Operations](#)
- [Exceptional Customer Service in Federal HR](#)

# Understanding Federal Labor Relations

## Ready to Enroll?



See the most recent course information and scheduled classes at this link:  
<https://www.managementconcepts.com/course/id/4981>



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