

# The Government Frontline Leader (GFL) Program

**Course Number:** 4400

**Length:** 18 Hours\* over 6 weeks (3 hours per week)

**Primary Delivery Method:** Instructor-facilitated online (asynchronous)

**Alternative Delivery Methods:**

## Course Description

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Government Frontline Leader (GFL), powered by Center for Creative Leadership® (CCL®), is a 6-week virtual program designed for individual contributors and emerging leaders in government. The program follows a flexible yet structured weekly pace, with each week focused on a core leadership capability such as self-awareness, learning agility, communication, influence, and motivation, applied through a federal-aligned lens.

Combining CCL's globally recognized leadership research with Management Concepts' deep expertise in developing federal talent, GFL helps participants strengthen how they manage priorities, collaborate across stakeholders, and deliver mission-aligned results, without requiring supervisory authority. Learners apply insights directly to real work challenges through short assessments, guided reflection, moderated discussions, and AI coaching, building confidence and readiness for future leadership roles.

**\*Special Note on Course Length:** Participants have 6 weeks to complete the 18 hours of asynchronous coursework (3 hours per week).

## Intended Audience

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*The Government Frontline Leader (GFL) Program* is designed for individual contributors and emerging leaders in government who are preparing to step into first-line supervisory roles.

## Course Learning Objectives

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- Increase self-awareness of personal strengths, development areas, and leadership impact
- Communicate more effectively, both verbally and non-verbally, in day-to-day government work
- Apply the Direction-Alignment-Commitment (DAC) framework to improve team and group performance
- Deliver clear, constructive feedback and manage conflict and resistance productively
- Use deliberate influence strategies to move work forward without relying on formal authority
- Navigate organizational dynamics and hierarchy to get work done
- Motivate and inspire others through purpose, values, and mission alignment
- Learn from experience and apply insights to strengthen leadership effectiveness over time

## Course Schedule

## Learning Methods

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Self-Assessments, Individual Reflection, Instructional Videos, Online Discussion Forums, Peer and Moderator Feedback, AI Thinking Companion

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## Credits

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### Professional Development Units (PDUs)

- Credits: 18

### Continuous Learning Points (CLPs)

- Credits: 18

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## Prerequisites

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There are no prerequisites for this course.

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## Pework

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There is no prework required for this course.

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## Requirements for Successful Completion

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There are no live class sessions. Participants complete approximately 3 hours of asynchronous coursework each week, including required lessons and moderated online discussions. All activities must be completed within the assigned week, though participants may choose when to engage during that week.

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## Follow-On Resources

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- [The New Supervisor Immersion \(NSI\) Program](#)
- [The Mastering Leadership Excellence \(MLE\) Program](#)

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## Ready to Enroll?



See the most recent course information and scheduled classes at this link:  
<https://www.managementconcepts.com/course/id/4400>



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